On 15th September 2000 vide letter no. 7/2000

Association **submitted Pending issues for redressal** of retired staff and pensioners of the Bank as below:

1. Release of Family pension to the members of family of deceased employee of the bank.

2. Payment of ex-gratia to pre 01-01-1986 retirees.

3. Medical Facilities.

a. Reimbursement of medical expenses by retirees Fixed amount Rs.5000/- per annum. b. Approval of hospitals for cashless treatment of retirees & spouse by the bank at various centers.

c. Forming Corpus fund for treatment / reimbursement of expenses of serious / critical illness of retirees and spouse.

d. Setting up medical dispensaries at major centers for consultation, diagnostics / lab test and medicines.

4. Providing old age homes, guest house and holiday homes for retirees at various places.

5. Use of services of retirees to take advantage of their vast experience and expertise.

6. Issue of Identity cards to retirees.

7. Providing Diary calendar and gifts on Diwali / New year / Jubilees.

- 8. Reimbursement of Funeral expenses- Rs.10,000/- in respect of retirees.
- 9. Sanction of Loans for domestic needs against pension.

10. Pension to resigned staff of the bank.

- 11. Payment of interest on delayed payment of commutation / pension.
- 12. Providing furnished Office to the association.